Audit and Scrutiny Committee
30 September 2025

ICT AUDIT ACTIONS PROGRESS REPORT

Head of Service:	Andrew McGuire, Head of IT
Report Author	Andrew McGuire
Wards affected:	(All Wards);
Appendices (attached):	**Appendix 1 –** ICT Audit Actions Progress Report

Summary

Progress report on ICT Audit Actions.

Recommendation (s)

The Committee is asked to:

(1)   **Note the most recent progress that has been made on the remaining ICT audit actions as set out in Appendix 1.**

1   Reason for Recommendation

1.1   As requested by this committee the appendix to this report provides a detailed update on the current outstanding ICT audit actions.

2   Background

2.1   Audits conducted from 2021/22 through to 2025/26 have resulted in management actions, some of which have taken time to resolve. In many instances, delays in completing these actions have been due to the complexity of the infrastructure or the potential impact on front-line services.

2.2   An additional factor contributing to delays has been the loss of key ICT personnel, which has created significant gaps in expertise and capacity that have proven challenging to address promptly.

2.3   This report has one appendix that details the current progress on the outstanding audit actions.

3   Risk Assessment

Legal or other duties

3.1   Equality Impact Assessment

3.1.1 None for the purposes of this report.

3.2 Crime & Disorder

3.2.1 None for the purposes of this report.

3.3 Safeguarding

3.3.1 None for the purposes of this report.

3.4 Dependencies

3.4.1 None for the purposes of this report.

3.5 Other

3.5.1 None for the purposes of this report.

4 Financial Implications

4.1 None for the purposes of this report.

4.2 **Section 151 Officer's comments**: While many of the actions may not have direct budgetary impact, prolonged delays could lead to increased costs, either through the need for external support, system upgrades, or risk mitigation measures. These will be monitored and, where necessary, reflected in future budget planning.

5 Legal Implications

5.1 **Legal Officer's comments**: None for the purposes of this report.

6 Policies, Plans & Partnerships

6.1 **Council's Key Priorities**: The following Key Priorities are engaged:

- Effective Council – Improve access to services through technology.

- Smart and Connected – Increase digital connectivity for all.

6.2 **Service Plans**: The matter is included within the current Service Delivery Plan.

6.3 **Climate & Environmental Impact of recommendations**: None for the purposes of this report.

6.4 **Sustainability Policy & Community Safety Implications**: None for the purposes of this report.

6.5 **Partnerships**: None for the purposes of this report.

6.6 **Local Government Reorganisation Implications**: None for the purposes of this report.

7 Background papers

7.1 The documents referred to in compiling this report are as follows:

Previous reports: N/A

Other papers: N/A